

# **Pioneer Middle School**

225 East College Avenue • Porterville, CA 93257 • (559) 782-7200 • Grades 6-8
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# 2015-16 School Accountability Report Card Published During the 2016-17 School Year



## **Porterville Unified School District**

600 West Grand Ave. Porterville, CA 93257 (559) 793-2400 portervilleschools.org

### **District Governing Board**

Hayley Buettner
Pete Lara, Jr.
Pat Contreras
Sharon Gill
David DePaoli
Felipe Martinez
Lillian Durbin

# **District Administration**

Ken Gibbs, Ed.D.
Superintendent
Nate Nelson, Ed.D.
Assistant Superintendent
Business Services

Martha Stuemky, Ed.D.

Assistant Superintendent
Instructional Services

Andrew Bukosky, Ed.D.

Assistant Superintendent
Human Resources

# Principal's Message

"To accomplish great things, we must not only act, but also dream; not only plan, but also believe." Anatole France

Pioneer Middle School members share the belief that all students can learn. We believe that all students have the potential to become ethical and democratic citizens who are optimistic about the future. We see that maximizing the potential of each child as our responsibility and charge during their academic years at Pioneer Middle School.

The teachers at Pioneer Middle School are educators who value and understand the importance of working with young adolescent minds. As a professional learning community, we strive for continued improvement of the academic program. Teachers are continuously engaged in collaborative research, problem-solving, and reflective dialogue that enables them to examine their practices with the ultimate goal of improving student achievement. Pioneer continually strives to create a college-bound academic culture where students play a major role in their own learning and education.

We have emphasized the achievement of every student in every classroom. This approach makes sure that poor performance is not acceptable and each and every adult is accountable to the students that sit in front of them every day. By placing relentless focus on individual performance, we have implemented a vital cycle of instruction, assessment, and intervention, followed by more instruction, assessment, and intervention. We believe in all of our students and will do whatever it takes to make them successful. The students have developed an attitude of "I can and I will" when it comes to their academic success.

#### **Community & School Profile**

Porterville, lying along the foothills of the Sierras, is located on State Highway 65, 165 miles north of Los Angeles, and 171 miles east of the Pacific Coast. Centrally located to major markets, the city has strategic access to major transportation routes. Porterville Unified School District serves more than 13,000 students throughout the community, as well as the town of Strathmore. The district is comprised of ten elementary schools, three middle schools, four comprehensive high schools, one magnet academy, one continuation high school, and two alternative sites.

Centrally located within city limits, Pioneer Middle School serves students in grades seven and eight on a traditional calendar schedule. Curriculum is based on improving literacy and mathematical comprehension, with special emphasis placed on cultural awareness. Diverse literature selections, the "Habits of Mind" program, and various cultural observances promote a climate of tolerance and acceptance among students and faculty.

During the 2015-16 school year, approximately 800 students were enrolled at the school. Student demographics are displayed in the chart.

# **About the SARC**

By February 1 of each year, every school in California is required by state law to publish a School Accountability Report Card (SARC). The SARC contains information about the condition and performance of each California public school. Under the Local Control Funding Formula (LCFF) all local educational agencies (LEAs) are required to prepare a Local Control and Accountability Plan (LCAP), which describes how they intend to meet annual school-specific goals for all pupils, with specific activities to address state and local priorities. Additionally, data reported in an LCAP is to be consistent with data reported in the SARC.

- For more information about SARC requirements, see the California Department of Education (CDE) SARC Web page at http://www.cde.ca.gov/ta/ac/sa/.
- For more information about the LCFF or LCAP, see the CDE LCFF Web page at http://www.cde.ca.gov/fg/aa/lc/.
- For additional information about the school, parents/guardians and community members should contact the school principal or the district office.

2015-16 Student Enrollment by Grade Level					
Grade Level	Number of Students				
Grade 6	245				
Grade 7	290				
Grade 8	257				
Total Enrollment 792					

2015-16 Student Enrollment by Group					
Group	Percent of Total Enrollment				
Black or African American	0.1				
American Indian or Alaska Native	8.1				
Asian	1.6				
Filipino	0.1				
Hispanic or Latino	84				
Native Hawaiian or Pacific Islander	0.3				
White	5.3				
Two or More Races	0.4				
Socioeconomically Disadvantaged	86.6				
English Learners	24.6				
Students with Disabilities	5.4				
Foster Youth	1.1				

# A. Conditions of Learning

# **State Priority: Basic**

The SARC provides the following information relevant to the Basic State Priority (Priority 1):

- Degree to which teachers are appropriately assigned and fully credentialed in the subject area and for the pupils they are teaching;
- Pupils have access to standards-aligned instructional materials; and
- School facilities are maintained in good repair.

Teacher Credentials								
Pioneer Middle School	14-15	15-16	16-17					
With Full Credential	24	33	29					
Without Full Credential	0	1	8					
Teaching Outside Subject Area of Competence	0	2	1					
Porterville Unified School District	14-15	15-16	16-17					
With Full Credential	+	+	585					
Without Full Credential	+	+	59					
Teaching Outside Subject Area of Competence	+	<b>*</b>	19					

Teacher Misassignments and Vacant Teacher Positions at this School							
Pioneer Middle School 14-15 15-16 16-17							
Teachers of English Learners	0	0	0				
Total Teacher Misassignments	0	0	0				
Vacant Teacher Positions	0	1	1				

<sup>\* &</sup>quot;Misassignments" refers to the number of positions filled by teachers who lack legal authorization to teach that grade level, subject area, student group, etc. Total Teacher Misassignments includes the number of Misassignments of Teachers of English Learners.

# **Core Academic Classes Taught by Highly Qualified Teachers**

2015-16 Percent of Classes In Core Academic Subjects Core Academic Classes Taught by Highly Qualified Teachers									
Location of Classes Taught by Highly Not Taught by High Qualified Teachers Qualified Teachers									
This School	93.1	6.9							
	Districtwide								
All Schools	94.0	6.0							
High-Poverty Schools 94.0 6.0									
Low-Poverty Schools	Low-Poverty Schools 0.0 0.0								

<sup>\*</sup> High-poverty schools are defined as those schools with student eligibility of approximately 40 percent or more in the free and reduced price meals program. Low-poverty schools are those with student eligibility of approximately 39 percent or less in the free and reduced price meals program.

# Quality, Currency, Availability of Textbooks and Instructional Materials (School Year 2016-17)

Porterville Unified School District held a Public Hearing on September 10, 2015 and determined that each school has sufficient and good quality textbooks, instructional materials, or science lab equipment pursuant to the settlement of Williams vs. the State of California. All students, including English Learners, are given their own individual standards-aligned textbooks or instructional materials, or both, in core subjects for use in the classroom and to take home. The chart below displays data collected in August 2015, regarding textbooks in use during the 2015-16 school year.

	Textbooks and Instructional Materials Year and month in which data were collected: August 2016						
Core Curriculum Area	Textbooks and Instructional M	Textbooks and Instructional Materials/Year of Adoption					
Reading/Language Arts	McDougal Littell Adopted 2003						
	Wright Group Adopted 2003						
	Wonders ELA (6th grade) Adopted 2016						
	The textbooks listed are from most recent adoption: Percent of students lacking their own assigned textbook:	Yes 0.0%					
Mathematics	McGraw Hill My Math (6th Grade) Adopted 2015						
	Big Ideas (7th&8th Grade) Adopted 2016						
	The textbooks listed are from most recent adoption: Percent of students lacking their own assigned textbook:	Yes 0.0%					
Science	Glencoe Adopted 2001						
	The textbooks listed are from most recent adoption:	Yes					
History-Social Science	Percent of students lacking their own assigned textbook:  McDougal Littell Adopted 2007	0.0%					
	The textbooks listed are from most recent adoption: Percent of students lacking their own assigned textbook:	Yes 0.0%					
Health	MacMillan/McGraw Hill Adopted 2006						
	The textbooks listed are from most recent adoption: Percent of students lacking their own assigned textbook:	Yes 0.0%					

### School Facility Conditions and Planned Improvements (Most Recent Year)

Pioneer Middle School, originally constructed in the 1950s, is currently comprised of 35 classrooms (including portables), a library, four computer labs, one staff room, a cafeteria/multi-purpose room, one athletic field, and the main office. All facilities have been modernized and upgraded throughout the years.

The most recent renovations to the campus occurred in 2009, and included the construction of a county-sponsored, multi-million dollar Special Education facility. The state-of-the-art building replaced a number of older portable classrooms on the property and serves the needs of numerous students throughout the district. The chart displays the results of the most recent school facilities inspection, provided by the district in July 2015

School Facility Good Repair Status (Most Recent Year) Year and month in which data were collected: 07/15/2015						
System Inspected		Repa	air Status		Repair Needed and	
System Hispecteu	Good		Fair	Poor	Action Taken or Planned	
Systems: Gas Leaks, Mechanical/HVAC, Sewer	Х					
Interior: Interior Surfaces				Х	Torn Wall Paper (5 rooms), Wall Need Paint (5 rooms), Cafeteria floor in bad shape	
Cleanliness: Overall Cleanliness, Pest/ Vermin Infestation	Х					
Electrical: Electrical	Х					
Restrooms/Fountains: Restrooms, Sinks/ Fountains			Х			
Safety: Fire Safety, Hazardous Materials	Х					
Structural: Structural Damage, Roofs	Х					
External: Playground/School Grounds, Windows/ Doors/Gates/Fences	Х					
Overall Rating	Exemplary	Good X	Fair	Poor		

# **B. Pupil Outcomes**

### State Priority: Pupil Achievement

The SARC provides the following information relevant to the State priority: Pupil Achievement (Priority 4):

- Statewide assessments (i.e., California Assessment of Student Performance and Progress [CAASPP] System, which includes the Smarter Balanced Summative Assessments for students in the general education population and the California Alternate Assessments [CAAs] for English language arts/literacy [ELA] and mathematics given in grades three through eight and grade eleven. The CAAs have replaced the California Alternate Performance Assessment [CAPA] for ELA and mathematics, which were eliminated in 2015. Only eligible students may participate in the administration of the CAAs. CAA items are aligned with alternate achievement standards, which are linked with the Common Core State Standards [CCSS] for students with significant cognitive disabilities); and
- The percentage of students who have successfully completed courses that satisfy the requirements for entrance to the University of California and the California State University, or career technical education sequences or programs of study

2015-16 CAASPP Results for All Students								
	Percent of Students Meeting or Exceeding the State Standards (grades 3-8 and 11)							
Subject	Sch	ool	State					
	14-15	15-16	14-15	15-16	14-15	15-16		
ELA	27	29	30 37		44	48		
Math	17	13	20	21	34	36		

Percentages are not calculated when the number of students tested is ten or less, either because the number of students in this category is too small for statistical accuracy or to protect student privacy.

CAASPP Results for All Students - Three-Year Comparison									
Percent of Students Scoring at Proficient or Advanced (meeting or exceeding the state standards)									
Subject		School District State							
	13-14	14-15	15-16	13-14	13-14 14-15 15-16			14-15	15-16
Science	46	29	36	42	37	40	60	56	54

Science test results include California Standards Tests (CSTs), California Modified Assessment (CMA), and California Alternate Performance Assessment (CAPA) in grades five, eight, and ten. Scores are not shown when the number of students tested is ten or less, either because the number of students in this category is too small for statistical accuracy or to protect student privacy.

Grade	2	2015-16 Percent o	f Students Meeting	Fitness Standards
Level		4 of 6	5 of 6	6 of 6
7		21.1	21.5	20.1

Percentages are not calculated when the number of students tested is ten or less, either because the number of students in this category is too small for statistical accuracy or to protect student privacy.

# 2015-16 CAASPP Results by Student Group Science (grades 5, 8, and 10)

Science (Brades 5) 5, and 10)								
	Number of	Students	Percent of Students					
Group	Enrolled	with Valid Scores	w/ Valid Scores	Proficient or Advanced				
All Students	247	245	99.2	35.9				
Male	128	127	99.2	36.2				
Female	119	118	99.2	35.6				
American Indian or Alaska Native	26	26	100.0	23.1				
Hispanic or Latino	212	211	99.5	38.4				
Socioeconomically Disadvantaged	211	209	99.1	34.9				
English Learners	44	43	97.7	7.0				
Students Receiving Migrant Education Services	26	26	100.0	50.0				

<sup>\*</sup> Science test results include CSTs, CMA, and CAPA in grades five, eight, and ten. The "Proficient or Advanced" is calculated by taking the total number of students who scored at Proficient or Advanced on the science assessment divided by the total number of students with valid scores. Scores are not shown when the number of students tested is ten or less, either because the number of students in this category is too small for statistical accuracy or to protect student privacy.

School Year 2015-16 CAASPP Assessment Results - English Language Arts (ELA)  Disaggregated by Student Groups, Grades Three through Eight and Eleven								
			f Students		of Students			
Student Group	Grade	Enrolled Tested		Tested	Standard Met or Exceeded			
All Students	6	232	231	99.6	24.8			
	7	293	290	99.0	30.0			
	8	246	243	98.8	33.1			
Male	6	110	109	99.1	15.6			
	7	138	137	99.3	24.8			
	8	127	125	98.4	28.8			
Female	6	122	122	100.0	33.1			
	7	155	153	98.7	34.6			
	8	119	118	99.2	37.6			
American Indian or Alaska Native	6	17	17	100.0	17.6			
	7	19	18	94.7	11.1			
	8	26	26	100.0	11.5			
Hispanic or Latino	6	195	194	99.5	26.4			
	7	245	243	99.2	31.7			
	8	211	209	99.0	36.5			
White	6	11	11	100.0	18.2			
	7	23	23	100.0	26.1			
Socioeconomically Disadvantaged	6	197	196	99.5	22.6			
	7	265	262	98.9	29.0			
	8	210	207	98.6	33.5			
English Learners	6	69	68	98.5	3.0			
	7	77	76	98.7	10.5			
	8	44	42	95.5	2.4			

#### School Year 2015-16 CAASPP Assessment Results - English Language Arts (ELA) Disaggregated by Student Groups, Grades Three through Eight and Eleven **Percent of Students Number of Students Student Group** Grade Standard Met or **Enrolled Tested** Tested **Exceeded** Students with Disabilities 6 13 12 92.3 7 11 11 100.0 Students Receiving Migrant Education 6 100.0 25.0 12 12 Services 7 27 26 96.3 23.1 25 96.2 8 26 44.0

ELA test results include the Smarter Balanced Summative Assessment and the CAA. The "Percent Met or Exceeded" is calculated by taking the total number of students who met or exceeded the standard on the Smarter Balanced Summative Assessment plus the total number of students who met the standard on the CAAs divided by the total number of students who participated in both assessments. Double dashes (--) appear in the table when the number of students is ten or less, either because the number of students in this category is too small for statistical accuracy or to protect student privacy. The number of students tested includes all students who participated in the test whether they received a score or not; however, the number of students tested is not the number that was used to calculate the achievement level percentages. The achievement level percentages are calculated using only students who received scores.

School Year 2015-16 CAASPP Assessment Results - Mathematics Disaggregated by Student Groups, Grades Three through Eight and Eleven							
			of Students	Percent of Students			
Student Group	Grade	Enrolled	Tested	Tested	Standard Met or Exceeded		
All Students	6	233	230	98.7	11.3		
	7	293	291	99.3	11.7		
	8	293	291	99.3	11.7		
Male	6	111	109	98.2	8.3		
	7	138	138	100.0	13.0		
	8	138	138	100.0	13.0		
Female	6	122	121	99.2	14.1		
	7	155	153	98.7	10.5		
	8	155	153	98.7	10.5		
American Indian or Alaska Native	6	17	17	100.0	11.8		
	7	19	18	94.7	5.6		
	8	19	18	94.7	5.6		
Hispanic or Latino	6	195	193	99.0	10.9		
	7	245	244	99.6	12.7		
	8	245	244	99.6	12.7		
White	6	11	11	100.0	18.2		
	7	23	23	100.0	8.7		
	8	23	23	100.0	8.7		
Socioeconomically Disadvantaged	6	198	195	98.5	8.8		
	7	265	263	99.3	11.4		
	8	265	263	99.3	11.4		

#### School Year 2015-16 CAASPP Assessment Results - Mathematics Disaggregated by Student Groups, Grades Three through Eight and Eleven **Number of Students Percent of Students Student Group** Grade Standard Met or **Enrolled Tested** Tested **Exceeded English Learners** 6 69 67 97.1 4.5 7 77 77 100.0 1.3 8 77 77 100.0 1.3 Students with Disabilities 6 85.7 14 12 100.0 7 11 11 8 11 11 100.0 Students Receiving Migrant Education 100.0 12 12 Services 7 27 27 100.0 7.4

Mathematics test results include the Smarter Balanced Summative Assessment and the CAA. The "Percent Met or Exceeded" is calculated by taking the total number of students who met or exceeded the standard on the Smarter Balanced Summative Assessment plus the total number of students who met the standard on the CAAs divided by the total number of students who participated in both assessments. Double dashes (--) appear in the table when the number of students is ten or less, either because the number of students in this category is too small for statistical accuracy or to protect student privacy. The number of students tested includes all students who participated in the test whether they received a score or not; however, the number of students tested is not the number that was used to calculate the achievement level percentages. The achievement level percentages are calculated using only students who received scores.

27

100.0

27

# C. Engagement

### State Priority: Parental Involvement

The SARC provides the following information relevant to the Parental Involvement State Priority (Priority 3):

• Efforts the school district makes to seek parent input in making decisions for the school district and each schoolsite.

### Opportunities for Parental Involvement (School Year 2016-17)

Parents and the community are very supportive of the educational programs in the Porterville Unified School District. The Parent Teacher Organization (PTO) plays a special role in the community and at each school site through fundraising and special activities. In addition to chaperoning field trips and volunteering in the classroom, Pioneer Middle School has established a school-to-home connection in which parents agree to have their children at school each day, provide assistance with homework when necessary, and read with their student each day.

Contributions by the following community partners add to the programs available at Pioneer Middle School: Wal-Mart and Wal-Mart Distribution Center, Lion's Club, Eagle Mountain Casino, Veterans of Foreign Wars, and Target.

### **Contact Information**

Parents who wish to participate in the school's leadership teams, School Site Council (SSC), English Learner Advisory Committee (ELAC), school committees, school activities, or become a volunteer may contact the main office at (559) 782-7200. The district's website (www.porterville.k12.ca.us) also provides a variety of helpful resources and information for parents, students, staff, and community members.

# **State Priority: School Climate**

The SARC provides the following information relevant to the School Climate State Priority (Priority 6):

- Pupil suspension rates;
- Pupil expulsion rates; and
- Other local measures on the sense of safety.

#### School Safety Plan

The safety of students and staff is a primary concern of Pioneer Middle School. Teachers and administrators supervise students on campus before and after school and during recess. Noon duty supervisors monitor students during the lunch break. All visitors must sign in at the Principal's office and receive proper authorization to be on campus. Visitors are asked by the staff to display their pass at all times.

The School Site Safety Plan was most recently revised in Fall 2015 by the Safety Committee. Key elements of the plan focus on emergency preparedness. The school is in compliance with the laws, rules, and regulations pertaining to hazardous materials and state earthquake standards. The school's disaster preparedness plan includes steps for ensuring student and staff safety during a disaster. Emergency drills are held on a regular basis; fire drills are held once a month, earthquake and lock-down drills are held twice a year.

For the safety of our students, all volunteers are fingerprinted and cleared through the Department of Justice. Appointments are made with the school secretary.

Suspensions and Expulsions						
School	2013-14	2014-15	2015-16			
Suspensions Rate	1.4	8.5	8.5			
Expulsions Rate	7.4	0.1	0.5			
District	2013-14	2014-15	2015-16			
Suspensions Rate	6.0	5.9	5.6			
Expulsions Rate	0.6	0.3	0.3			
State	2013-14	2014-15	2015-16			
Suspensions Rate	4.4	3.8	3.7			
Expulsions Rate	0.1	0.1	0.1			

## D. Other SARC Information

The information in this section is required to be in the SARC but is not included in the state priorities for LCFF.

2016-17 Federal Intervention Program					
Indicator	District				
Program Improvement Status	In PI	In PI			
First Year of Program Improvement	2006-2007				
Year in Program Improvement	Year 3				
Number of Schools Currently in Program Impr	16				
Percent of Schools Currently in Program Impro	80.0				

Academic Counselors and Other Support Staff at this School				
Number of Full-Time Equivalent (FTE)				
Academic Counselor 1				
Counselor (Social/Behavioral or Career Development)				
Library Media Teacher (Librarian)	1			
Library Media Services Staff (Paraprofessional)				
Psychologist	1			
Social Worker				
Nurse	1			
Speech/Language/Hearing Specialist	1			
Resource Specialist	1			
Other				
Average Number of Students per Staff Member				
Academic Counselor 800				

One Full Time Equivalent (FTE) equals one staff member working full time; one FTE could also represent two staff members who each work 50 percent of full time.

	or tall diffe.											
	Average Class Size and Class Size Distribution (Secondary)											
	Number of Classrooms*											
Average Class Size			1-22		23-32		33+					
Subject	2013-14	2014-15	2015-16	2013-14	2014-15	2015-16	2013-14	2014-15	2015-16	2013-14	2014-15	2015-16
English	25	25	25	8	8	8	10	15	15	5		
Mathematics	31	28	28	1	5	5	12	5	5	10	8	8
Science	28	24	24	1	3	3	7	7	7	3	1	1
Social Science	29	29	29	1			10	14	14	5	2	2

Number of classes indicates how many classrooms fall into each size category (a range of total students per classroom). At the secondary school level, this information is reported by subject area rather than grade level.

# **Professional Development provided for Teachers**

A constructive evaluation process promotes quality instruction and is a fundamental element in a sound educational program. Evaluations and formal observations are designed to encourage common goals and to comply with the state's evaluation criteria and district policies. Temporary and probationary teachers are evaluated annually and tenured teachers are evaluated every other year.

Evaluations are conducted by site administrators, who have been trained and certified for competency to perform teacher evaluations. Evaluation criteria includes the following:

- Engaging and Supporting all Students in Learning
- Understanding and Organizing Subject Matter for Student Learning
- Assessing Student Learning
- Creating and Maintaining Effective Environments for Student Learning
- Planning Instruction and Designing Learning Experiences for all Students (Common Core Standards)
- Developing as a Professional Educator
- Using Technology to Enhance learning (Reading and Writing across the Curriculum)

Staff members build teaching skills and concepts through participation in conferences and workshops throughout the year. For the past three years, the district has offered numerous staff development days. During this time, teachers are offered a broad-based variety of professional growth opportunities in curriculum, teaching strategies, and methodologies. The school uses the Best Practices teaching strategies and teachers are trained in the techniques each year.

For additional support in their profession, teachers may enlist the services of the district's Beginning Teacher Support and Assessment (BTSA) facilitator and/or the Peer Assistance and Review (PAR) program.

FY 2014-15 Teacher and Administrative Salaries						
Category	District Amount	State Average for Districts In Same Category				
Beginning Teacher Salary	\$46,592	\$44,958				
Mid-Range Teacher Salary	\$70,374	\$70,581				
Highest Teacher Salary	\$90,879	\$91,469				
Average Principal Salary (ES)	\$142,276	\$113,994				
Average Principal Salary (MS)	\$144,040	\$120,075				
Average Principal Salary (HS)	\$162,400	\$130,249				
Superintendent Salary	\$209,705	\$218,315				
Percent of District Budget						
Teacher Salaries	36%	38%				
Administrative Salaries	4%	5%				

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*	For detailed information on salar	ies, see the CDE Certif	icated Salaries &
	Benefits webpage at www.cde.ca	.gov/ds/fd/cs/.	

FY 2014-15 Expenditures Per Pupil and School Site Teacher Salaries							
Laval	Ехр	Average					
Level	Total	Restricted	Unrestricted	Teacher Salary			
School Site	\$6,707	\$614	\$6,092	\$70,648			
District	•	<b>*</b>	\$6,336	\$75,802			
State	<b>+</b>	<b>*</b>	\$5,677	\$74,216			
Percent Diffe	erence: School	-3.9	0.4				
Percent Diffe	erence: School	29.9	1.9				

Cells with ♦ do not require data.

# **Types of Services Funded**

In addition to general state funding, Porterville Unified School District received state and federal categorical funding for the following support programs:

- Title I, Basic Grant
- Title II, Teacher Quality & Technology
- Title III, Limited English Proficiency
- Title VII, Indian, Native Hawaiian, and Alaska Native Education

# **DataQuest**

DataQuest is an online data tool located on the CDE DataQuest Web page at http://dq.cde.ca.gov/dataquest/ that contains additional information about this school and comparisons of the school to the district and the county. Specifically, DataQuest is a dynamic system that provides reports for accountability (e.g., test data, enrollment, high school graduates, dropouts, course enrollments, staffing, and data regarding English learners).

### **Internet Access**

Internet access is available at public libraries and other locations that are publicly accessible (e.g., the California State Library). Access to the Internet at libraries and public locations is generally provided on a first-come, first-served basis. Other use restrictions may include the hours of operation, the length of time that a workstation may be used (depending on availability), the types of software programs available on a workstation, and the ability to print documents.